

**MOTION
APPS**

mVoiceMail v5.0.1
For the Palm Treo™ 700p and Treo™ 650

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mVoiceMail v5.0.1

User Manual

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Introduction

Welcome

mVoiceMail enables you to play the voice mail messages that you receive attached to regular e-mails on your Treo 650 or Treo 700p devices. It is optimized for companies and organizations that have set up the forwarding of voice mail messages to their employees e-mail accounts.

mVoiceMail is essentially a player for WAV and GSM files attached to e-mail messages. Many mobile service providers allow you to configure voice mail service on your land line at the office or home to be forwarded to your regular e-mail account as WAV or GSM files. When this setup is in place and someone leaves a voice mail you will receive an e-mail with voice mail attached as an encoded WAV/GSM file - and you can use mVoiceMail to play it.

mVoiceMail can decode and play WAV files in various formats, as well as GSM files. Currently mVoiceMail supports the following codecs:

- G.711A (CCITT ALaw)
- G.711u (CCITT μ Law)
- PCM
- IMA ADPCM
- GSM 06.10
- OKI ADPCM
- Microsoft ADPCM

In addition to this, mVoiceMail G729 also includes the G.729A codec.

Needs for codecs and features differ from person to person and company to company. Because of this we offer different mVoiceMail solutions to better suit individual needs. This table describes which features are available in the different mVoiceMail versions:

For Treo 700p and Treo 650	mVM v5.x	mVM v5.x G729 Codec
Integration with e-mail clients	•	•
PCM, CCITT uLAW, CCITT ALAW, IMA ADPCM, Microsoft ADPCM audio codecs	•	•
GSM 6.10 and OKI ADPCM audio codec	•	•
Redirect sound output to main speaker, radio speaker or headphones	•	•
Save/Open voicemails to SD card	•	•
G729.1 audio codec		•

mVoiceMail is designed only for Treo 700p and Treo 650 devices. Separate version of mVoiceMail is available for Windows Mobile devices, such as Treo 700w, Motorola Q and other.

Thank you for choosing mVoiceMail!

How to Reach Us

Customer satisfaction is our top priority, so if you have any questions, comments, suggestions, or requests, we would be happy to hear from you. Here's how to reach us:

Web: <http://www.MotionApps.com/support>

Mail: MotionApps
77 Dow Place, Suite 103
San Francisco, CA 94107, USA

Palm OS Basics

This manual assumes the user has knowledge of fundamental Palm OS concepts. If you are unsure how to run an application, or other related concepts, please consult the user's guide that came with your communicator.

Installation

The mVoiceMail Package

The package should contain the following in the zip file:

- mVoiceMail Palm OS “.prc” file
- This Guide in PDF format

Requirements:

- A Treo 700p or Treo 650 smartphone from Palm, Inc.

Installing Your Software

To install an application transfer the .prc file to your device through a regular HotSync or by sending it to Palm device over Bluetooth or IR connection.

If you are unsure how to install an application on your communicator, please consult the manual that came with it.

Before installing mVoiceMail on your device, make sure that you have deleted any previous versions of mVoiceMail you may have.

Please ensure that the application resides in the main memory of the device and not on the SD card.

About the Evaluation Version

The evaluation version of mVoiceMail is fully functional for the 15 days. When the evaluation period of 15 days expires, mVoiceMail will stop functioning until you enter a valid registration code. The evaluation version includes the full set of features as they are available in mVoiceMail G729. After registration the available set of features will be given according to the registration code purchased. For more information regarding which features will be available see the Feature Matrix chart in the Introduction-section of this document.

Registering

If you decide to purchase mVoiceMail, you will need to register it to enable all the features of the software after the trial period.

When you purchase mVoiceMail, the registration code will be sent to you via e-mail. **Please make sure that you have used the correct e-mail address during the purchase process.**

To enter your registration code, run mVoiceMail and tap the mVoiceMail application name (located in the upper left corner of the screen). A popup menu will appear. Choose the “Register” option from the menu and a registration form will appear. Enter your registration code into the appropriate input field and follow the on-screen instructions.

Using mVoiceMail

Overview

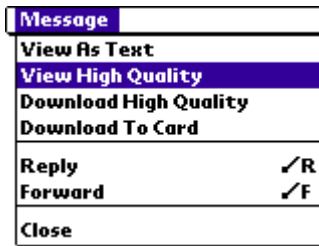


You can launch mVoiceMail by selecting its icon in the Application Launcher:



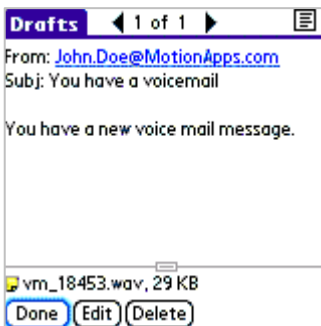
On the main mVoiceMail screen you can select a file for playback from the external card by tapping on the “Select File” button. However, in most circumstances you will not launch mVoiceMail directly like described above; instead mVoiceMail will automatically launch and start the voicemail playback when you open the voicemail attachment from your e-mail client.

Using With GoodLink Email



To play voice mails from GoodLink Email application, open the message, select attachment to open the drop-down menu and select the “View High Quality” option.

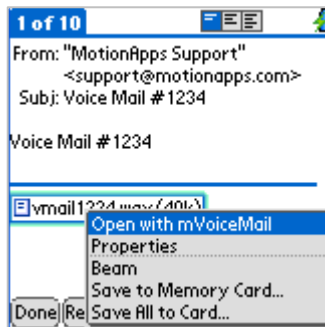
Using With VersaMail



When you receive an e-mail with attached voice message, you can play it from your e-mail application. Just open the e-mail message containing the voice mail attachment and tap the name of the attached file. mVoiceMail will ask you to play or save attached file. If you chose to save file, the file will be saved in the “/AUDIO” folder on the external card.

When using mVoiceMail for the first time, VersaMail needs to be configured to automatically select mVoiceMail as the default wav player. To do so, in VersaMail open an e-mail with a voicemail attachment, and tap on the small icon in front of the attachment. Tap the “Select Viewer” option and select mVoiceMail as viewer from the drop-down list.

Using With SnapperMail



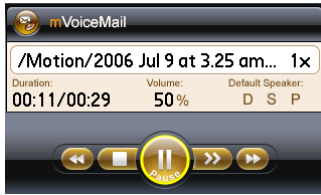
To play voice mails from SnapperMail, open the message, select attachment to open the drop-down menu and select the "Open with mVoiceMail" option.

Using With Other e-mail Clients

To play your voice mail messages from other e-mail client applications, please consult their user manuals looking for the section describing how e-mail attachments are handled.

If your e-mail application does not support file attachments, you can still use mVoiceMail to play your messages. If your e-mail application allows you to save the attachment on the SD card you can use mVoiceMail to open that attachment from SD card and play it.

Voice Mail Playback



When you select a voice mail file to play, the mVoiceMail playback dialog will appear, and your message will start playing immediately. During and after the voice message playback, you can adjust the playback volume, pause, continue and stop the playback. Also you can redirect sound output to “Default”, “Device speaker” or “Phone speaker” by pressing “D”, “S” or “P” keys on your device keyboard.

The buttons on the playback form are:



Jump toward the beginning of voicemail (rewind)



Stop playback



Pause/Resume playback



Toggle playback speed between 1, 2 and 3 times the original speed



Jump toward the end of voicemail (fast forward)

Frequently Asked Questions

1. What does mVoiceMail Do?

mVoiceMail is the player for WAV and GSM files. It is implemented as an OS extension enabling you to play sound files in these formats from any PalmOS application that can properly handle file attachments.

Main usage of mVoiceMail is to play the voice mail messages that your mobile service provider send to your regular e-mail account.

2. What Should I Do To Enable Forwarding of Voice Mails to My E-Mail Account?

You should consult your mobile service provider for details about this feature. Some mobile service providers do not have this feature, or may require an additional fee depending on your plan.

Troubleshooting

mVoiceMail normally does not require troubleshooting.

However, if you are experiencing problems please check the mVoiceMail FAQ list or contact MotionApps technical support.

Contacting Technical Support

If you need to report a problem or request assistance when using this version of mVoiceMail, please fill in the Support Request form on our Web site:

<http://www.motionapps.com/support>

To help us help you, please, be sure to include as much information, and as detailed description of your problem as possible.

Revision History

mVoiceMail 5.0.1

- Maintenance release

mVoiceMail 5.0

- Advanced playback controls including fast forward, rewind, speed
- VCR-like user interface
- If redirected to phone speaker sound will be generated even if the ringer switch is in “Off” position
- File that was played last time is cached, so next time it doesn’t have to be decoded
- Support for Windows Mobile smartphone (in separate distribution)

mVoiceMail 4.1.1

- Added support for Treo 700p

mVoiceMail 4.1

- Added Microsoft ADPCM decoder

mVoiceMail 4.0.1

- Improved handling of damaged files

mVoiceMail 4.0

- Added OKI ADPCM decoder
- Added support for redirecting sound output to phone speaker or main device speaker

mVoiceMail 3.1

- Maintenance release

mVoiceMail 3.0.1

- Maintenance release

mVoiceMail 3.0

- Added support for saving and loading files from external card
- Added IMA ADPCM decoder
- Added support for LifeDrive

mVoiceMail 2.6

- Upgraded registration procedure
- Internal improvements

mVoiceMail 2.5

- Improved GSM decoder performance

mVoiceMail 2.1

- Added support for Treo 650
- Improved integration with Good Email

mVoiceMail 2.0.1

- Minor UI improvements

mVoiceMail 2.0

- Added support for GSM files
- Added Pause, Continue and Stop buttons on the playback form
- Fixed some issues with large file attachments
- Minor UI improvements

mVoiceMail 1.0.2

- Initial release